

Returning products to Fischione Instruments

Prior to returning product to E.A. Fischione Instruments, Inc., you must disclose if any materials you used in conjunction with the product are considered hazardous. This disclosure is crucial to the health and safety of our employees, as well as our suppliers. Your product is considered “contaminated” if it has been used with any substances classified as hazardous under:

- United Nations Globally Harmonized System of Classification and Labeling of Chemicals
- European Commission Regulation No. 1272/2008 CLP (Classification, Labeling, and Packaging)
- United States Occupational Safety and Health Administration Code of Federal Regulations 1910.1200 (Hazard Communication)

Procedure for returning products

1. Complete the Declaration of Decontamination (“Declaration”) following the instructions below:

Section 1: Complete all of the Customer Contact Information requested.

Section 2: Enter all of the product information requested.

Section 3: Indicate the reason for the return of the product.

Section 4a: Indicate if the product was ever used.

If *No*, skip to Section 7.

If *Yes*, continue to question 4b.

Section 4b: Indicate if the product has ever been exposed to copper or copper containing by-products.

Section 4c: Indicate if the product was contaminated with radioactive substances, biological or infectious agents, PCBs, toxins, or mercury.

If *No*, continue to Section 5.

If *Yes*, stop and refer to the following:

Biological, combustible, explosive, infectious, radioactive, or carcinogenic materials

Fischione Instruments will not accept product returns with these types of contaminants. Before shipping the product(s) to Fischione Instruments, you must:

- decontaminate the product
- provide Fischione Instruments with proof of decontamination from a certified, independent agency
- complete and return this Declaration to Fischione Instruments
- receive confirmation from Fischione Instruments that the product will be accepted

Contact service@fischione.com if you require additional information.

INSTRUCTIONS FOR RETURNING PRODUCTS TO FISCHIONE INSTRUMENTS

Section 5: Indicate any and all contaminants that may affect the returned product(s).

Copper or copper-based byproducts. Copper-based byproducts formed in the sputtering or etching processes can be classified as a contaminant in some semiconductor processes.

- All copper-contaminated products must be bagged and sealed inside the shipping container.
- All shipping documents and the outside of the shipping container must be clearly labeled as “Copper Contaminated.” Improperly packaged or labeled copper-contaminated products will be returned, at the customer’s expense, and may be subject to additional processing fees.
- Indicate on the Declaration that the product being returned is contaminated with copper.

Chemical. Chemicals that are a danger to health or pose a risk of explosion, fire, or to the environment are classified as contaminants. Indicate on the Declaration the chemical formula and name of the gases or substances that have been in contact with the product.

Corrosive or toxic. Indicate the types of potential corrosive or toxic contamination on the Declaration.

Other. If the product is contaminated by a material that has not been listed above or poses health risks that have not been listed above, indicate the type of contaminant under the “Other Harmful Substances” option and provide an explanation.

Section 6: List all substances and/or byproducts that were in contact with the product during use. Use a separate page if the list exceeds six items.

Section 7: Sign the legally binding certification; this Declaration can only be signed by an authorized person. Print the name of the authorized individual, the individual’s title, and the date the document was signed.

The Declaration of Decontamination is for Fischione Instruments internal use and has no connection with local, state, federal, national, or international transportation requirements or environmental regulations.

2. Email the Declaration to rma@fischione.com. Fischione Instruments must receive the Declaration before the product is returned.

Fischione Instruments will send you a Return Material Authorization (RMA) form after your Declaration has been approved. Once you receive the RMA form, you can pack and return the product to Fischione Instruments.

3. Packing instructions:

- Seal the product’s inlet and outlet ports with blanking flanges, plastic bags, vacuum storage containers, etc. When possible, products should be returned under vacuum to preserve the integrity of the product.
- All copper-contaminated products must be bagged and sealed inside the shipping container.
- Place the product in the custom-designed shipping crate (large products) or a sturdy cardboard box (small products). If you require a custom-designed shipping crate for large products, email service@fischione.com. Small products should be double-boxed for safe transportation.
- Include a copy of both the Declaration and the Return Material Authorization form inside the crate or box.
- Affix your shipping label on at least two adjacent sides of the crate or box. Write the RMA number near the shipping label.
- If the product(s) are contaminated with copper, all shipping documents and the outside of the shipping container must be clearly labeled as “Copper Contaminated.”

Products returned to Fischione Instruments without a completed and signed Declaration of Decontamination will be refused and returned to the sender at the sender’s cost.

DECLARATION OF DECONTAMINATION FOR RETURNING PRODUCT TO FISCHIONE INSTRUMENTS

Section 1. Customer information

Customer (company, university, or organization)

Address line 1

Address line 2

City State/province Zip/postal code Country

Customer contact name Customer contact telephone number Customer contact email address

Section 2. Product information

Serial number (M####-###) Part number (entered by Fischione Instruments) Return material authorization number (entered by Fischione Instruments)
M

Section 3. Reason for return

Factory evaluation/service Used/replaced Consignment/loaned product
Exchange Wrong item received Preventive maintenance

Section 4. Condition of product

- a. Has the product been used? No. Skip to Section 7. Yes.
b. Has the product been exposed to copper chemistries, etches, stripping, sputtering, or deposition? No. Yes.
c. Were any substances used/produced with the product contaminated with radioactive material, biological or infections agents, PCBs, or mercury? No. Yes. **Fischione Instruments will not accept this product unless it is decontaminated and proof of decontamination from a certified, independent agency is provided.**

Section 5. Process-related contaminants

Carcinogen Chemical Combustible Corrosive Explosive Toxin
Other harmful substances (please list):

Section 6. List the substances that have come in contact with the product(s). Attach a separate sheet of paper to list additional substances, if necessary.

Substance name CLP class Precautions required Description of process

Section 7. Legally binding certification

I certify that the information provided in this declaration is accurate, correct, and I have not withheld any information. I am authorized and qualified to provide a true assessment of the equipment being returned. I am aware of my company's liability toward E.A. Fischione Instruments, Inc. for damages resulting from incomplete or inaccurate details. I am responsible for any third-party claims based upon all assertions of contamination or other nonconformity with the statements herein.

Authorized individual's signature

Authorized individual's name printed

Authorized individual's title

Date



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