

# Delivering **exceptional** customer service

Contact Fischione Service with questions about the operation, maintenance, or repair of your instrument.

**Web** [www.fischione.com/service](http://www.fischione.com/service)

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## Ion mills

Ion mills	Model 1010 Ion Mill	Model 1040 NanoMill® TEM Specimen Preparation System	Model 1050 TEM Mill	Model 1060 SEM Mill	Model 1080 PicoMill® TEM Specimen Preparation System
On-site installation and operations training*		✓ Included with Model 1040 purchase	✓	✓	✓ Included with Model 1080 purchase
On-site refresher operations and/or applications training*	✓	✓	✓	✓	✓
Operations training*	✓	✓	✓	✓	✓
Applications training*	✓	✓	✓	✓	✓
Service contracts†		✓	✓	✓	✓
On-site product maintenance and repair		✓	✓	✓	✓
At Fischione product maintenance, upgrades, evaluation, and repair	✓		✓	✓	
Replacement product, parts, and supplies‡∞	✓	✓	✓	✓	✓

\* Operations training is available for 4-, 8-, and 16-hour sessions. Applications training is available for 8- and 16-hour sessions. Fischione Training will be designed to meet your needs and takes place in our labs in Export, Pennsylvania, USA. Contact [service@fischione.com](mailto:service@fischione.com) for a quotation.

† New Premier and Preferred service contract levels are available. See [Service Contracts](#) for benefit details. Request a service contract quotation via [service@fischione.com](mailto:service@fischione.com).

‡ For replacement products, parts, and supplies, contact [service@fischione.com](mailto:service@fischione.com).

∞ Replacement product for the Model 1010 Ion Mill is not available; replacement parts for the Model 1010 Ion Mill will be supplied, if available.



## Plasma cleaners and tomography holders

Type of service	Model 1020 Plasma Cleaner	Model 1070 NanoClean	Tomography Holders
Operations training*	✓	✓	
On-site product maintenance and repair	✓	✓	
Product maintenance, upgrades, evaluation, and repair	✓	✓	✓
Replacement product, parts, and supplies <sup>†∞</sup>	✓	✓	✓

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The NanoMill system is the subject of United States Patent Nos. 7,132,673 and 7,504,623.  
 NanoMill is a registered trademark of E.A. Fischione Instruments, Inc.  
 The PicoMill system is the subject of United States Patent Nos. 7,132,673 and 7,504,623.  
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