

Delivering **exceptional** customer service

Contact Fischione Service with questions about the operation, maintenance, or repair of your instrument.

Web www.fischione.com/service

Email service@fischione.com

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Ion mills

Ion mills	Model 1010 Ion Mill	Model 1040 NanoMill® TEM Specimen Preparation System	Model 1050 TEM Mill	Model 1060 SEM Mill	Model 1080 PicoMill® TEM Specimen Preparation System
On-site installation and operations training*		✓ Included with Model 1040 purchase	✓	✓	✓ Included with Model 1080 purchase
On-site refresher operations and/or applications training*	✓	✓	✓	✓	✓
Operations training*	✓	✓	✓	✓	✓
Applications training*	✓	✓	✓	✓	✓
Service contracts†		✓	✓	✓	✓
On-site product maintenance and repair		✓	✓	✓	✓
At Fischione product maintenance, upgrades, evaluation, and repair	✓		✓	✓	
Replacement product, parts, and supplies‡∞	✓	✓	✓	✓	✓

* Operations training is available for 4-, 8-, and 16-hour sessions. Applications training is available for 8- and 16-hour sessions. Fischione Training will be designed to meet your needs and takes place in our labs in Export, Pennsylvania, USA. Contact service@fischione.com for a quotation.

† New Premier and Preferred service contract levels are available. See [Service Contracts](#) for benefit details. Request a service contract quotation via service@fischione.com.

‡ For replacement products, parts, and supplies, contact service@fischione.com.

∞ Replacement product for the Model 1010 Ion Mill is not available; replacement parts for the Model 1010 Ion Mill will be supplied, if available.



Plasma cleaners and tomography holders

Type of service	Model 1020 Plasma Cleaner	Model 1070 NanoClean	Tomography Holders
Operations training*	✓	✓	
On-site product maintenance and repair	✓	✓	
Product maintenance, upgrades, evaluation, and repair	✓	✓	✓
Replacement product, parts, and supplies ^{†∞}	✓	✓	✓

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The NanoMill system is the subject of United States Patent Nos. 7,132,673 and 7,504,623.
 NanoMill is a registered trademark of E.A. Fischione Instruments, Inc.
 The PicoMill system is the subject of United States Patent Nos. 7,132,673 and 7,504,623.
 PicoMill is a registered trademark of E.A. Fischione Instruments, Inc.

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